

PORTELLOT FESTIVAL

Accessibility

Here at Port Eliot we are committed to making the festival as accessible as possible.

The Site

However, the site is predominantly grassland with some hills and gravel paths around the site which are rough and uneven. As such it may present challenges for wheelchair users and those with serious mobility issues particularly in extreme weather. There are no steps but there are some gentle and steep slopes but all have pathways which take the most accessible route.

Your Arrival

Our dedicated accessible campsite and carpark will be open from 12noon on Thursday. Please display your pass on your dashboard, this will help our stewards to direct you. All our stewards are available to provide support and information.

The route from the accessible parking to the accessible campsite is approximately 250m down a grassy slope and then a further 250m across flat grassland. There is a slightly longer hard standing route if needed. The Accessibility stewards based in the accessible carpark and campsite have a

buggy so are on hand to offer you a lift with your belongings if needed. You cannot drive into the campsites at any time due to fire regulations.

Tickets for Personal Assistants / Carers

We offer a free ticket for a Personal Assistant accompanying someone who is registered disabled. Personal Assistant (PA) tickets and accessible facilities are primarily for those who are registered disabled, so you're automatically eligible if you can provide a copy of your Disability Living Allowance, Attendance Allowance, Personal Independence Payment or Access Card (for a personal assistant ticket) or Blue Badge (for accessible camping or parking). You need to call our ticket agents The Ticketsellers on **0121 472 6688** to buy your ticket and vehicle pass, and to request a free PA ticket, or to arrange accessible camping or parking.

Accessible Camping & Parking

We have a designated camping area where space can be booked in advance by those who need to be closer to the festival activities or require power for specialist medical equipment.

You can also check in with our boutique camping providers to see how they can help make your stay that bit easier.

If you are in a live-in vehicle you are welcome to choose where you would like to camp based on your needs. The live-in vehicle field is on a slope and further away from the festival activities than the accessible campsite. The accessible shower is in the festival campsite.

Disabled parking is also available. Please book this in advance and have your blue badge with you when you arrive – a steward will direct you to the designated area.

[Accessible toilets and showers](#)

There are wheelchair/easy access toilets and showers next to the accessible campsite. There are also accessible toilets at all of the large toilet blocks across the site.

[Viewing platform and chairs](#)

Due to the nature of the festival and the small size of the venues there are no viewing platforms. Most venues do have chairs and venue staff and stewards will be happy to assist you in finding one.

All venues with chairs will have a few reserved for those with accessibility issues.

Buggy service

We have a buggy shuttle service that runs for a charity donation and will take you to where ever you need to get to on the site. More information on this will be coming soon.

Medical Services

The medics tent is located next to the Park stage, and is open 24 hours a day during the festival. A fridge is available for storing medication.

Assistance Dogs

Assistance Dogs that are registered with an organisation that is a member of Assistance Dogs UK are welcome at the festival. Please make sure you let us know if you need to bring an assistance dog with you by emailing info@porteliotfestival.com

Strobe Lighting

Laser, strobe and other lighting effects may be in use during the festival. If we know in advance, we will make a note on the artist's page on the website and sign will go up at the entrance to the venue.

Contact details for all access enquiries

If you have any questions, please contact info@porteliotfestival.com